



PERSONAL CARBON COLLECTION INSTRUCTIONS

Thank you for choosing to cherish your memories with a DNA2Diamond. If you have questions at any time during the ordering or creation process, please call 888-335-3630 or email support@dna2diamonds.com.

STEP 1: COLLECT SIGNATURE CARBON SOURCE

A. Fill Collection Container with hair or cremated ashes for creation of your personal DNA2Diamond.

(Suggested amount = 3/4 of container for ashes and 1/2 of container for hair)*

** This is a suggested amount – Please send amount available if you have less*

- More than one source of personal carbon can be used to create each diamond.
- If ordering more than one DNA2Diamond, please use separate collection containers for each diamond ordered.

B. Securely tighten collection container lid.

C. Place collection container in the package provided.

STEP 2: LABEL & SEND COLLECTION PACKAGE TO DNA2DIAMONDS

A. Close box and seal front flap with tape.

B. Use the same outer sleeve to mail this package back to DNA2Diamonds. See instructions inside of collection box for further details.

HOW TO TRACK YOUR DNA2DIAMOND ORDER

- a. **To check your order status through our website, log on to www.dna2diamonds.com and click the "order status" link. Insert your personal ID number to view the current status.**
- b. **Please reference your personal ID number in all communications with DNA2Diamonds.**
- c. **We will email you upon completion of each step during your DNA2Diamond creation process:**
 - Receipt of your collection container, signed order form and initial payment.
 - Preparation of your signature carbon.
 - The beginning of your diamond creation (growing process).
 - Completion of rough diamond and transfer to cutting / finishing stage.
 - Grading and certification of your finished diamond.
 - Receipt of your final payment, final quality control inspection and special packaging.
 - Shipment date of your personal DNA2Diamond including carrier tracking information.